

In 2017, Isagenix implemented a new foreign exchange policy that had a positive impact on associates by providing the equitable and fair treatment of every associate around the world. Our goal is to protect businesses from uncertain foreign exchange rate changes and create a more sustainable business model.

#### **BENEFITS**

- · A positive impact on leaders that provides the equitable and fair treatment of every associate around the world
- · Associates will be paid equally for the business volume (BV) they generate in each country
- · A best-in-class policy that Isagenix Executive Leadership has developed in collaboration with the field

#### **HOW IT WORKS**

Isagenix will develop a Commissions Multiplier based on the source of volume from each country where the associate is conducting business. This new Commissions Multiplier will be a weighted average that is unique to the amount of volume coming from each country and will be used as the multiplier for their commissions.\*

The new Commissions Multiplier will be calculated and updated each quarter and will apply to any associate with 10 per cent or more of their volume originating from outside of their home country.

Any associate with an average of 250 cycles a week of U.S. volume during the quarter will receive equivalent U.S. foreign exchange FX rates for commissions, regardless of their home market.

#### **KEY TERMS**

**Isagenix Foreign Exchange Rate Factor** – Expressed as a percentage based on the market's current exchange rate with the U.S. and the Isagenix exchange rate for that market. This factor varies on a quarterly basis by market.

Personal Foreign Exchange Factor Cycles – A weighted average that is unique to each associate and is based on the amount of business volume produced in each market where the associate earns business volume.

Commissions Multiplier – Calculated by factoring in the current Market Exchange Rate of the Associate's home market with the Associate's Personal Foreign Exchange Factor. The Commissions Multiplier is used to determine an associate's earnings.

#### Q1 2022 RATE

COUNTRY	ISAGENIX FOREIGN EXCHANGE MULTIPLIER	CURRENT MARKET FOREIGN EXCHANGE RATE	ISAGENIX FOREIGN EXCHANGE RATE FACTOR	
AUSTRALIA	1.11	1.40	79.4%	
AUSTRIA	0.90	0.81	100.0%	
BELGIUM	0.90	0.81	100.0%	
CANADA	1.11	1.28	86.9%	
DENMARK	0.90	0.81	100.0%	
FINLAND	0.90	0.81	100.0%	
FRANCE	0.90	0.81	100.0%	
GERMANY	0.90	0.81	100.0%	
IRELAND	0.90	0.81	100.0%	
ITALY	0.90	0.81	100.0%	
JAPAN	108.00	108.00	100.0%	
MEXICO	18.90	21.09	89.6%	
NEW ZEALAND	1.28	1.47	86.9%	
NORWAY	0.90	0.81	100.0%	
POLAND	0.90	0.81	100.0%	
PORTUGAL	0.90	0.81	100.0%	
SPAIN	0.90	0.81	100.0%	
SWEDEN	0.90	0.81	100.0%	
SWITZERLAND	0.90	0.81	100.0%	
THE NETHERLANDS	0.90	0.81	100.0%	
UNITED KINGDOM	0.82	0.74	100.0%	
UNITED STATES	1.00	1.00	100.0%	

#### **EXAMPLES**

#### **■ Example 1**

An associate living in Canada produces 91% of their business volume in Canada and 9% of their business volume in the U.S.

Because the associate does not produce 10% or more of their business volume outside of their home country the **new foreign exchange policy does not apply**. This means the Isagenix Foreign Exchange Rate for Canada of 1.11 will be used.

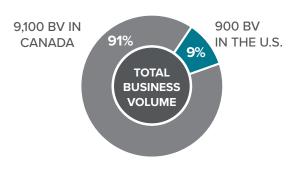


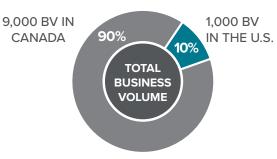
An associate living in Canada produces 90% of their business volume in Canada and 10% of their business volume in the U.S.

Because the Associate produces 10% of their business volume outside of their home country the **new Foreign Exchange Policy applies**. We can now calculate their personal foreign exchange factor.

COUNTRY	CANADA	U.S.	PERSONAL	
Percentage of BV	90%	10%	FOREIGN EXCHANGE FACTOR CALCULATION	
Isagenix foreign exchange rate factor*	86.9%	100%		
Weighted average calculation	.9 × 86.9% = <b>0.782</b>	0.1 × 100% = <b>0.1</b>	0.782 + 0.1 = <b>0.882</b>	

The associate's personal foreign exchange factor is **0.882**.





The associate's personal foreign exchange factor can then be used to calculate their Commissions Multiplier:

1.28
Canada's current
market exchange rate\*

X Personal foreign exchange factor

= 1.13

The Commissions Multiplier is 1.13.

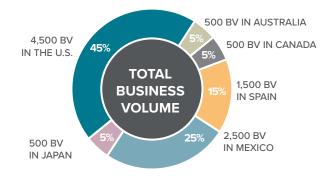
If the weekly U.S. cycle value is US\$54, that value will be multiplied by the Commissions Multiplier to determine the value per cycle that the associate would receive in Canadian dollars:

## US\$54 x 1.13 = **CA\$60.90** per Cycle

#### **■ Example 3**

An associate living in Canada produces the following Business Volume:

Because the Associate produces 10% of their business volume outside of their home country the **new Foreign Exchange Policy applies**.



#### WE CAN NOW CALCULATE THEIR PERSONAL FOREIGN EXCHANGE FACTOR:

COUNTRY	AUSTRALIA	CANADA	SPAIN	MEXICO	TAIWAN	U.S.A	
Percentage of BV	5%	5%	15%	25%	5%	45%	PERSONAL FOREIGN EXCHANGE
Isagenix foreign exchange rate factor*	79.4%	86.9%	100.0%	89.6%	100.0%	100%	FACTOR CALCULATION
Weighted average calculation	0.05 × 79.4% = <b>0.040</b>	0.05 × 86.9% = <b>0.043</b>	0.15 × 100% = <b>0.150</b>	0.25 × 89.6% = <b>0.224</b>	0.05 × 100% = <b>0.050</b>	0.45 × 100% = <b>0.450</b>	0.040 + 0.043 + 0.150 + 0.224 + 0.050 + 0.450 = <b>0.957</b>

#### The associate's personal foreign exchange factor is **0.957**.

The associate's personal foreign exchange factor can then be used to calculate their Commissions Multiplier:

1.28
Canada's current
market exchange rate\*

**X** P

0.957
Personal foreign exchange factor

= 1.22

The Commissions Multiplier is 1.22.

The Commissions Multiplier can then be used to determine commissions earned. If the weekly U.S. cycle value is US\$54, that value will be multiplied by the Commissions Multiplier to determine the value per cycle that the associate would receive in Canadian dollars:

### US\$54 x 1.22 = **CA\$66.09** per **Cycle**

If, in the above example, the associate lived in **Mexico**, their Commissions Multiplier would be **1.41** and the value per cycle would be **76.01 Mexican pesos**.

If the Associate lives in **Taiwan**, their Commissions Multiplier would be **103.37** and the value per Cycle would be **5582.10 Japanese Yen**.

#### FREQUENTLY ASKED QUESTIONS

#### IS THERE A CHANGE TO THE COMPENSATION PLAN?

No, how you earn and other Isagenix commissions remain the same. The new policy allows Isagenix to calculate a personal foreign exchange factor based on the markets where you accrue business volume.

#### HOW DOES THIS AFFECT MY COMMISSION PAYMENTS/STATEMENT?

For certain commissions (Executive Match, etc.) the total dollar amount paid to you will be based on your personal foreign exchange factor. This will vary by market.

## ARE ALL EARNINGS SUBJECT TO THE UPDATED FOREIGN EXCHANGE POLICY?

No, Product Introduction Bonuses (PIBs) have a fixed amount for each market and are not affected

## WHERE CAN I SEE A REPORT OF MY BUSINESS VOLUME IN A DIFFERENT COUNTRY/IN DIFFERENT COUNTRIES?

You can locate the BV accrued for each Isagenix market in the "Teams" section of your Back Office.

#### WHAT DOES ISAGENIX HOPE TO ACCOMPLISH BY UPDATING THIS POLICY?

As a global company, implementing the new foreign exchange policy provides predictability and certainty should there be fluctuations in exchange rates between the U.S. dollar and the currencies of other countries. The policy also helps provide the equitable and fair treatment of every associate around the world, regardless of where you do business.

## IF AN ASSOCIATE JOINS AND BEGINS ACCUMULATING INTERNATIONAL BY, WHEN DO THEY RECEIVE A FACTOR?

Isagenix will include the BV accrued in a specific country once that BV exceeds 10 per cent of their overall BV accumulated worldwide. If an associate accumulates over 10 per cent of their international BV within their first quarter of enrolment, their commissions will be subject to the current Isagenix foreign exchange rate. Isagenix will examine their Business Volume in future quarters and provide that member with a personal foreign exchange factor in their commission statement.

#### WHEN WAS THE FOREIGN EXCHANGE RATE POLICY IMPLEMENTED?

The policy was implemented on 26th December, 2016 for international markets. For the U.S. market, the policy was implemented on 1st January, 2018

# IF I'M A U.S. ASSOCIATE WHO JOINED ON 5TH JULY, 2017, WILL THIS FOREIGN EXCHANGE POLICY AFFECT MY COMMISSION PAYOUTS?

No. Only U.S. Associates who join on or after 1st January, 2018 and produce 10 per cent or more of their Business Volume outside of their home country will be affected.

# IF I LIVE IN CANADA BUT AVERAGE 250 CYCLES A WEEK OF U.S. VOLUME, WHICH RATE WILL BE USED TO CALCULATE MY COMMISSIONS?

Any associate who averages 250 Cycles a week of U.S. volume during the quarter will receive the equivalent U.S. foreign exchange rates for commissions, regardless of their home market.

## HOW WILL MY RE-ENTRY BUSINESS CENTRE BE AFFECTED BY THE FOREIGN EXCHANGE POLICY?

U.S. associates: Any re-entry business centre with a start date on or after 1st January, 2018 will have the individual personal foreign exchange factor calculated based on the Business Volume of their re-entry inside leg. International associates: All re-entry business centres, regardless of the date they joined, will have the individual personal foreign exchange factor evaluated based on the Business Volume of the re-entry's inside leg versus the combined volume of both legs. Whichever option gives the better personal foreign exchange factor is the one that will be used.

#### WILL THIS CHANGE AFFECT EVENT TICKET PRICES?

Core 4 Events™ held in foreign markets outside of the U.S. will fall in line with the foreign exchange policy and will be paid for in that market's currency, when applicable.

## HOW DOES THIS AFFECT THE ANNUAL MEMBERSHIP FEE FOR ASSOCIATES?

The annual membership fee will not be affected and will be charged in the local market's currency.

## HOW DO OTHER PROMOTIONAL PRIZES FIT INTO THE FOREIGN EXCHANGE POLICY?

Some earnings will be set in fixed amounts for each country. Other promotional prizes such as trips, completion coupons, etc. may be subject to the foreign exchange policy.